



World Leaders in Heat Pump Technology

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Calorex Reaffirms Manufacturing Pedigree

Calorex Heat Pumps has reaffirmed its first class manufacturing pedigree with the confirmation it has been achieved the ISO9001 benchmark.

By far the world's most well known quality accreditation scheme, the ISO 9001 sets the standard for quality management systems and is currently being used by around 897,000 organisations in 170 countries worldwide.

Calorex completed a vigorous audit of its entire business management system over a period of many months in order to achieve the sought-after accreditation.

"In this ever-competitive world of cheap imports, Calorex wanted to make a statement to customers with unequivocal reassurance of quality products produced by a quality company," says Calorex managing director Richard Carrington.

"Every business operating with integrity will constantly review the way it operates, whether that means increasing market share, driving down costs, managing risk more effectively or improving customer satisfaction.

"A quality management system like ISO 9001 gives you the framework to monitor and improve performance in a variety of areas.

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“Achieving this benchmark adds another dimension to customer confidence who know they are buying a product from a company that has the highest level of commitment to customer satisfaction,” he added.

The ISO 9001 announcement caps an outstanding summer for the Calorex stable whose air source heat pumps were the first products of their type to be included on the approved list of suppliers, part of the Government’s Microgeneration Scheme.

Calorex has been at the forefront of heat pump technology for more than 30 years doubling its investment in research and development in the past three years. Its products are installed in a vast range of energy saving applications around the world:

- Domestic heating and hot water solutions
- Swimming pool environmental control and swimming pool heat pumps
- Dehumidifiers and humidifiers
- Commercial heat pumps and heat recovery systems
- Building driers and electric site heaters
- Portable air conditioning and air movers

The achievement follows the overhaul of production facilities at its Essex headquarters that has increased capacity by 15%. The company is particularly proud of its impressive track record in export sales to China and the Far East, a shining example of how UK companies can reverse the prevailing trade trends in this part of the world.

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